BPM CASE STUDY





BUSINESS PROCESS SUPPORT WITH PLUS WORKFLOW IN OT LOGISTICS



GDAŃSK CONTAINER TERMINAL, AFTER LINKING WITH OT LOGISTICS GROUP: OT PORT GDYNIA, IS A MULTIMODAL PORT TERMINAL WHICH MANAGES CONTAINER LOADINGS IN THE RO-RO, LO-LO SYSTEM. IN 2013 THE COMPANY DECIDED TO IMPLEMENT PLUS WORKFLOW FOR DOCUMENT MANAGEMENT. THE PROJECT HAS INCLUDED CONTRACT REGISTRATION AND ARCHIVING AND PURCHASE REQUISITION ACCEPTANCE WITH INVOICE REGISTRATION AND ACCEPTATION. THE SYSTEM HAS BEEN INTEGRATED WITH KONICA MINOLTA SCANNING DEVICES AND GRAPHITI SYSTEM.

ADOPTED BUSINESS AND TECHNICAL SOLUTIONS

The main aim of Plus Workflow implementation has included reducing labour intensity connected with registration and acceptation of documents, as well as building the system for purchase cost control and providing safety for key information in sale contracts.

Suncode's consultants have run professional and complex system implementation and run in the system given processes. Works were conducted in accordance with the schedule. The system works as it was assumed. The system is easy to use and intuitive. Suncode's consultants were very engaged in the project assured support after and the implementation. Undoubtly, these were the key reasons for making a decision about extending the appliance of the system in our company. – Agnieszka Sarosiek, OT Port's Project Manager

At the beginning of 2016, OT Logistics has decided to extend the system's license to the unlimited version and use Plus Workflow in the remaining branches of the group. The group expects similar success as it was in OT Port Gdynia.

OT Logistics Group is the big and known brand which offers transport, shipping and logistics services in Middle and West Europe. The group consists of branches of different size and business profile. The most important branches of the group are: RENTRANS CARGO SP. Z **O.O., RENTRANS INTERNATIONAL SPEDITION** SP. Z O.O., OT PORT ŚWINOUJŚCIE SP. Z 0.0., DEUTSCHE BINNENREEDEREI AG, ŻEGLUGA BYDGOSKA SP. Z O.O., OT PORT WROCŁAW SP. Z O.O., C. HARTWIG GDYNIA S.A., OT PORT GDYNIA SP. Z O. O. Logistics Group provides delivery for the biggest industry companies in Europe, e.g.: US Corporation, Wealokoks Steel S.A., ArcelorMittal, Polski Koks S.A., EDF Polska Sp. z o.o., Polski Koncern Naftowy Orlen S.A.

The project of running Plus Workflow on the basis on Enterprise license includes not only transfer of business processes used in OT Port, but also business process automation. Thus, the project's scope includes the integration of Plus Workflow with the company's ERP system. Another element of the project included trainings of business process modelling and implementation. Due to that, OT Logistics employees have knowledge how to configure document flows and reflect other business processes on their own.

Long-term successful cooperation with OT Port has resulted in running Plus Workflow in the whole OT Logistic capital group. The functionalities of Plus workflow enable modification and enhancement of business processes. I am certain that with these functionalities the level of satisfaction will be as high as it was in the case of the implementation of the system in OT Port. – Tomasz Szlachta, Suncode's Sales manager

