BPM CASE STUDY





BUSINESS PROCESS SUPPORT WITH PLUS WORKFLOW IN PKP CARGO

PKP CARGO IS THE BIGGEST IN POLAND AND THE SECOND IN EUROPE RAILWAY OPERATOR. IN 2015 THE COMPANY HAS TRANSPORTED 116,3 MLN TONES OF GOODS WITH 750 TRAINS EACH DAY. THE COMPANY CONTRIBUTES TO POLAND'S ECONOMIC GROWTH BY CONSTANT DEVELOPMENT OF ITS POTENTIAL AND COMPETENECES. RAILWAY TRANSPORT IS THE MOST IMPORTANT FOR THEM. PKP CARGO OFFERS INTEGRATED LOGISTIC

CHAINS INCLUDING MANY TYPES OF TRANSPORT TO ITS CLIENTS. PKP CARGO'S SUCCESS IS BASED ON THREE PILLARS: KNOW-HOW GAINED BY THE YEARS OF BIG-SCALE ACITIVTY, THE TEAM OF QUALIFIED EMPLOYEES AND THE BIGGEST RAILWAY TAB IN POLAND, WHICH IS CONSTANTLY MODERNIZED AND CONSISTS OF 2600 LOCOMOTIVES AND ALMOST 67 THOUSANDS OF CARRIAGES.

ADOPTED **BUSINESS AND TECHNICAL**SOLUTIONS

In order to keep its services on the highest level, PKP Cargo company has decided to join the circle of Suncode's clients and use Plus DMS solution. The system is used for managing documents of all kinds in a company – both paper documents and thos in electronic form. In the offered solution, properly classified documents are described and saved in the proper DMS system structures. Thanks to SAP integration, each Plus DMS user has immediate access to a required document from the SAP system level.

The project of the implementation of DMS Plus included process implementation in SAP. The project has included scanning and OCR reading of obligation documents (e.g. purchase invoices, bills or financial burdens) with the usage of ReadSoft Invoices as well as document archiving. Additionally, other accountant documents of the company are archived. Thanks to Suncode's consultants support, historic files migration has been realized which has enabled the creation of a consistent archiving platform. The system's users has gained immediate access to a required document or to the whole file from the level of web browser.

Moreover, Plus DMS system has been integrated with SAP basing on ArchiveLink. Due to that, Plus DMS is the standard repository of the SAP system, which accountant documents are indexed and sent to. Then, the read of the documents takes place — from the SAP system directly. Furthermore, an option to add documents from SAP to Plus DMS has been introduced.

The system has been designed for processing 120 000 purchase invoices a year. Employees from the Accountant and Tax Department are using Plus DMS every day. Suncode offered the employees support after the implementation and the training from the system's management

SUNCODE'S SYSTEM PLUS DMS SUPPORTS PKP CARGO'S ACTIVITY

