## **BPM CASE STUDY**





## BUSINESS PROCESS SUPPORT WITH PLUS WORKFLOW IN LUMEL

LUMFI COMPANY HAS **DECIDED** TO IMPLEMENT THE PROCESS FOR ELECTRONIC ORDFR FI OW WHICH SIGNIFICANTI Y INFLUENCES THE WAY OF FUNCTIONING OF AN ORGANIZATION. IT IS ALSO A PERFECT COMPLEMENT OF ELECTRONIC **INVOICE** FLOW. FOR THE PROJECT REALIZATION PLUS WORKLFOW HAS BEEN USED.

LUMEL IS KNOWN AROUND THE WORLD AS A EUROPEAN PRODUCER OF INDUSTRIAL AUTOMATION AND PRECISE HIGH-PRESSURE DIE-CASTINGS. THE COMPANY WAS CREATED IN 1954. LUMEL IS A PART OF INTERNATIONAL CAPITAL GROUP WHICH INCLUDES ALSO LUMEL ALUCAST, RISHABH INSTRUMENTS PVT. LTD., SIFAM TINSLEY US AND UK.

## ADOPTED **BUSINESS AND TECHNICAL**SOLUTIONS

The implementation project included a reflection of business processes in Plus Workflow system. The aim of the project was document management time shortening and ensuring supervision over users who describe invoices. It is worth to mention that requisition process is strictly linked with the invoice process. Due to that, real-time monitoring of the company's costs as well as the verification of their appropriateness is possible. Additionally, Plus Workflow system has been integrated with SAP in order to send all of the invoice types: cost and warehouse.

Suncode's consultants conducted also the training from business process modelling for the users. Due to that, the company develops the system on its own and creates new processes and functionalities. In Plus Workflow system new processes has been reflected: deleting invoices, KPI process, dismissal and employment and changing the terms of contract processes. Moreover, the next following processes will be ran next year: delivery management, index management, preventive and corrective actions and preventing changes in processes.

Plus Workflow system is a solution destined for companies from various branches due to the possibility to adjust the platform to indivudial needs of any client. Hence, the solution works in the production industry.



The deployment of Plus Workflw has reduced manual work in processes and has increased control over documents. By reflecting the requisition process in Plus Workflow, Lumel company has full control over costs and requisitions.

Plus Workflow has met our expectations. Built-in Plus Workflow Editor module enables constant development of business processes. The implementation project and other Suncode's services indicate their wide experience. — Marek Rajszczak, IT Manager.

