BPM CASE STUDY





BUSINESS PROCESSES SUPPORT WITH PLUS WORKLOW IN STALPRODUKT

STALPRODUKT IS A LEADING PRODUCER OF HIGHLY-PROCESSED STEEL PRODUCTS SUCH AS GRAIN ORIENTED ELECTRICAL STEELS, COLD FORMED SECTIONS, ROAD BARRIERS AND TOROIDAL CORES.

STALPRODUKT IS ALSO A DRISTRIBUTOR OF A WIDE RANGE METALLURGIAL PRODUCTS. THEIR REPUTATION AND STRONG MARKET POSITION HAS BEEN ACHIEVED THANKS TO HARD WORK AND THE POSITIVE ATTITUDE OF THEIR EMPLOYEES WHO ARE THE MOST PRECIOUS CAPITAL.

IMPLEMENTED **BUSINESS AND TECHNICAL**SOLUTIONS

The company's main goal is to generate an income with respect to economic efficiency, entrepreneurship, viability and rules of economic account. Due to that, the company has made a decision to use Suncode's solution. Business process management system Plus Workflow has ensured the support for Stalprodukt's employees in terms of purchase invoice acceptance, inquiries and contract preparation and acceptance. In terms of managing invoices, transport services, provided for the company by external providers, are accounted. The implementation of the process has included the integration with ERP IFS system and with dedicated system of shipping errands as Stalprodukt uses as well the process of inquiries which concerns the whole cycle of document flow in the company, including technical consulting in production departments. Any document scanning takes place in two locations. Scanning is conducted with the usage of a professional equipment delivered by Suncode. Additionally, Stalprodukt's employees have taken part in business process modelling training.

"Important elements of our cooperation were: professionalism and adjusting to given processes, as well as flexibility and Stalprodukt's employees willingness to develop. We want to emphasise high personal culture of the company's employees and their earnest approach to trainings. — Tomasz Szlachta, Suncode's Sales Director.

Stalprodukt constantly modifies and implements new IT process from over 20 years. Suncode's implementations support flexible adaptation of the company to constant changes and are congruent with expectations and predispositions of Stalprodukt's employees.

"Very good cooperation with the Implementation Team and their engagement in process model creation deserves special credit, as well as Suncode's team suggestions about IT solutions enabling integration with other IT systems used in our company. It has enabled process realization which is fully adjusted to our needs in terms of invoice flow. Moreover, it is worth to mention that the whole implementation has been conducted remotely, without a necessity to meet face to face."— Józef Ryszka, Marketing Director

