BPM CASE STUDY





BUSINESS PROCESS SUPPORT WITH PLUS WORKFLOW IN PLICHTA

PLICHTA, THE LEADER OF AUTOMOTIVE **BRANDS** DISTRIBUTION, HAS DECIDED TO IMPLEMENT SUNCODE'S SOLUTION. PLUS WORKFLOW SYSTEM FACILITATES AUTOMATION, STANDARIZATION AND ORDER IN INVOICE PROCESS IN A COMPANY AND, THUS, DECREASE OF TIME AND COST OF THIS PROCESS.

FOR 30 YEARS OF ITS ACTIVITY, PLICHTA DELIVERED AND OPERATED SEVERAL THOUSANDS OF CARS. THE COMPANY DISTRIBUTES SUCH BRANDS AS: ŠKODA, VOLKSWAGEN, MITSUBISHI, SEAT OR AUDI. THE COMPANY HAS A DYNAMICALLY DEVELOPING CHAIN OF SALONS AND SERVICES IN GDAŃSK, GDYNIA AND WF1HFRÓW.

IMPLEMENTED **BUSINESS AND TECHNICAL**SOLUTIONS

Plichta has chosen Suncode as a credible partner with wide experience in creating solutions for business process support. The implementation project has included scattered document scanning in each salon, electronic invoice flow, so registration and cost liabilities processes, and full integration with Symfonia ERP system. Additionally, the client has been trained in business process modelling in Plus Workflow. Due to the builtin tool Plus Workflow Editor, the company has designed a personal data processing agreement process.

After the training and adding documents to Plus Workflow system, the client has gained active, constantly developing document base and the platform for document flow and remote document management. We are happy with our successful cooperation with Plichta company during analytic and implementation work. — Jan Rasiński, Suncode's Project Manager.

Plus Workflow implementation in automotive branch indicates high flexibility of the platform, which has been adjusted to the client's needs and expectations. The implementation has resulted in the reduction of costs generated in the discussed process and document flow activities automation and optimization.











We are fully content with the cooperation of our companies. Suncode's consultants demonstrated professionalism, flexibility and understanding of our needs during the project. The implementation was done on time, in accordance with our expectations. We can surely emphasize that Suncode's services are highly advanced on both technical and substantial level. — Emilia Banach, Plichta's Project Manager

