BPM CASE STUDY





BUSINESS PROCESS SUPPORT WITH PLUS WORKFLOW IN BAKOMA

BAKOMA COMPANY WAS FOUNDED IN 1989 AND IT IS THE BIGGEST POLISH PRODUCER OF MILK PRODUCTS. THE COMPANY'S HEADQUARTERS IS LOCATED IN WARSAW, WHILE PRODUCTION OF YOUGHURTS, CHEESES AND MILK DESSERTS

TAKES PLACE IN THE MODERN FACTORY IN ELŻBIETÓW NEAR SOCHACZEW. SELECTED STRAINS OF YOGHURT BACTERIA, FRESH FRUITS AND THE HIGHEST MILK QUALITY DEFINE CONSUMER'S SATISFACTION. NUMEROUS MEDALS AND AWARDS IN CONTESTS CONFIRM THAT.

IMPLEMENTED **BUSINESS AND TECHNICAL** SOLUTIONS

The project of the implementation of Suncode's Plus Workflow system has aimed to optimize business processes of the Bakoma company. One of the implementation process has been a bonus process. Its main goal is to enhance awarding bonuses to an employee in Bakoma. The solution has been integrated with HR module of the TETA 2000 system.

Bonuses are charged separately for each bonus group in given bonus period which are created, modified and closed by a HR administrator. Due to a bonus export module, the export to TETA 2000 system is possible. The export takes place separately for each group. In the Plus Workflow's administrative panel, roles to each bonus group are assigned and bonus components are assigned to a given bonus role. The panel enables ascribing to each bonus component 3 attributes: visibility, editability, exportability. The module of filling bonus components is an application built based on GWT (Google Web Toolkit) technology which is called in a web browser with the button 'edit components'. During running the application, a person calling for a preview is identified. The identification is carried by login and posts in Plus Workflow. After the identification, the demanded preview is displayed. The preview contains a list with the bonus components assigned to a given role and a list of employees in a given bonus group. Each person on the list has editable/readable only those components which are assigned to the person in TETA 2000 base. If the action is accepted, all changes will be saved in Plus Workflow system. Moreover, a process variable confirming the export is settled.

"Bakoma's team employees has taken part in a business process modelling training. The training has undergone with nice and professional atmosphere. Bakoma's employees willingly made new tasks enabling system development. Due to acquired abilities, they can modify bonus process and create new processes on their own. — Tomasz Szczepański, Project Manager.

Plus Workflow system functionies within a couple branches and enhances the work of over 1000 users. Apart from the basic functionality which is invoice flow, Plus Workflow supports Bakoma in offer acceptance, ISO assortment management and creating a new client in JDE system. All documents attached to the given processes, are archived in electronic archive.

"Bonus process is used by direct superiors of employees of each department for settling their monthly bonus. It has resulted in time saving and detailed bonus awarding. The buildment of detailed patterned taking into account every bonus component defines the base of necessary conditions to fulfil in order to receive a bonus. – Andrzej Świętochowski, IT

