SUNCODE
business process management

SKAT
Always on Time

BUSINESS PROCESS SUPPORT WITH **PLUS WORKFLOW** IN **SKAT**

SKAT TRANSPORT IS ON OF THE LEADING TRANSPORT AND LOGISTICS OPERATORS. THE COMPANY'S TEAM IS CONSTANTLY LOOKING FOR NEW SOLUTIONS BRINGING PROFITS FOR BOTH CLIENTS AND BUSINESS PARTNERS. SKAT MANAGES VOTH FULL TRACK LOAD (FTL) AND LESS TRACK LOAD (LTL) SHIPPING. THE ACTIVITY FIELD IS INTERNATIONAL TRANSPORT AND SHIPPING, AS WELL AS FERRY SHIPPING. SKAT COMPANY PAYS GREAT ATTENTION TO PUNCTUALITY WHICH REFLECTS IN THE QUALITY OF THEIR SERVICES AND CLIENTS TRUST IN THE COMPANY.

ADOPTED
BUSINESS AND TECHNICAL
SOLUTIONS

The project of implementation of Plus Workflow system has embraced the enhancement of the business processes connected with complex invoice management (i.e. purchase invoices, shipping invoices or ferry invoices). The main element of the invoice process is the PlusDirecotryMonitor mechanism which reads, shared by the external system, pdf filers with linked to them xml files. It results in invoice process creation in Plus Workflow system. The next step involves linking the previously loaded orders to the process – also as pdf and xml files. In the process the alternative path for electronic invoices within the company has been created as well. Each invoice passes through a number of validations. If it is necessary, it reaches the stage of data verification. If all the data is correct, the process reaches the stage of a substantial description and then, is moved to the acceptance. Here, basing on the external configuration, multi-level acceptance is possible. The configuration has been prepared in such a way that SKAT administrators have full possibilities of the modification of the path. Lastly, depending to the invoice type, process data is transferred to the CDN XL system or to the SPEED system.

Within the scope of a business process modelling training, SKAT administrators create new processes and new system functionalities on their own. With cooperation with Suncode's consultants, an independent ferry invoices flow has been implemented. Taking into account the extensiveness of the invoices, Plus e-Invoice module is used. With this module, a document headline and each index is read from the invoice. New process includes this data in a form of a table. The process form includes as well data downloaded from the SPEED system. A user who verifies an invoice compares data and, if it is necessary, corrects it. After that, the process is exported to SPEED database.

Plus Workflow system is used by SKAT employees for the management of 5000 documents per month. The system functionalities contribute to delivery and clients service punctuality, which is the main goal of the SKAT company.

Suncode's employees has conducted a very complex implementation, starting from the analysis and ending on after-implementation support. Today, the implemented system Plus Workflow is a very important element in everyday work of many SKAT employees. – Michał Andrószowski, Development Director.

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