BPM CASE STUDY





SUPPORT OF BUSINESS PROCESSES IN COLAS WITH PLUS WORKFLOW

COLAS COMPANY STARTED ITS LEADING ACTIVITY ON THE POLISH MARKET IN 1997. NOW, IT DEVELOPS ITS ACTIVITY IN TWO BRANCHES: COLAS POLAND – ROAD SECTOR, AND COLAS KRUSZYWA – EXTRACTIVE SECTOR. THANKS TO A HIGH QUALITY AND THE ADOPTANCE OF MODERN TECHNOLOGIES COLAS BECOMES MORE AND MORE RECOGNIZABLE ON THE POLISH MARKET. THE ACCESS TO SPECIALIZED KNOWLEDGE AND TO TECHNOLOGICAL FACILITIES COLAS PROVIDES NEW METHODS AND NEW SOLUTIONS. DUE TO THAT, THE COMPANY CONTINUALLY STRENGTHENS ITS POSITIONS AS A TECHNOLOGY LEADER.

ADOPTED BUSINESS AND TECHNICAL SOLUTIONS

The purpose of the incorporation of Plus Workflow System was to enhance key business processes in Colas company. The scope of the project was to establish the concept of changes and the implementation of Plus Workflow system electronic document flow. The for implementation of Plus Workflow system concerned 3 processes: buildment errands, service and goods receipt and cost invoices flow. system includes many improvements The facilitating user's operation and it controls the quality of entered data. To simplify employees' work, Suncode's solution has become integrated with functioning in Colas company's domain systems: Coda, Unisoft. Currently the system is used by several dozens of people in a number of localizations in Poland.

Colas team in a short time noticed the benefits of the usage od Plus Workflow system in everyday work. The implementation of the system and the support of the given processes reflected in reducing labor intensity and, therefore, decreasing processes costs.



Suncode's consultants showed intense involvement in the project and high professionalism in business process modelling and suggesting new IT solutions. When running the project, Suncode's consultants were open to any remarks and they always react to them by reflecting our comments in a system configuration. Moreover, after the implementation Suncode offered us ongoing technical and business support – Bartosz Sadowski, IT manager.

