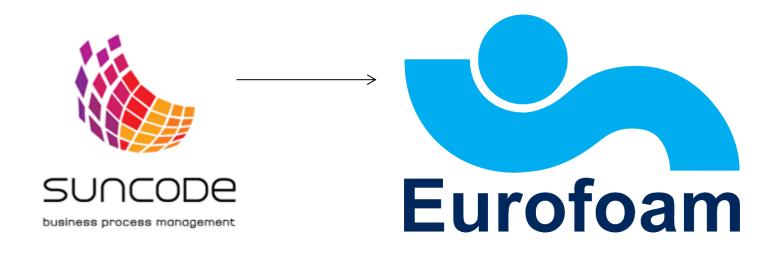
# **BPM CASE STUDY**



# INVOICE ACCEPTANCE, PAYMENT AND REQUISITION AUTHORISATION PROCESSES IN EUROFOAM POLSKA

EUROFOAM POLSKA IS ONE OF THE COMPANIES OF EUROFOAM GROUP. THE GROUP, WHICH IS A LEADER ON POLYMER MARKET AND ONE OF THE MOST MODERN COMPANIES IN EUROPE, DECIDED TO ADOPT EQUALLY MODERN WORKFLOW SOLUTIONS AND SO, TO ENTRUST SUNCODE WITH AN IMPLEMENTATION OF THE SYSTEM FOR INVOICE ACCEPTANCE PROCESS, PAYMENT AUTHORISATION AND REQUISITION PROCESS.

# ADOPTED BUSINESS AND TECHNICAL SOLUTIONS

Eurofoam Polska is on the Polish market till 60's. The company produces high quality polyurethane foams and specializes not only with its production, but also with its skilled processing. All in all, the company has 36 agencies in 12 countries, 6 of them in Poland. Suncode's implementation embraces 4 Eurofoam Poland factories.

## Implementation scope

The implementation of the electronic flow of invoices and payment authorization was preceed by detailed analysis which resulted with creating a professional scanning station. Therefore, document scanning in the whole company has been centralized. The scanning center is currently in a bureau in Zgierz. It was the first step to enhance the quality of business processes. Secondly, Suncode's professionals have helped to reflect business processes in Plus Workflow system, so they are adjusted to the client's needs. After the implementation of Plus Workflow system, Suncode provides Eurofoam with complex maintenance service and ongoing software development (additional processes and functionalities). New features fulfill current technical requirements which is consistent with Eurofoam's solicitude about the most modern solutions.

The implementation of the system runned with accordance to set schedule. The system works as it was established with the Suncode's professionals. The system itself is very intuitive. We are glad about the cooperation of our companies. We think that Suncode is a credible and reliable partner in terms of delivery and implementation of business process management systems. — Jolanta Milewska, Project Manager.



### Implementation benefits

In this case, Plus Workflow has been integrated with ERP 21 JBA system. Due to the intuitive interface, Plus Workflow downloads data from ERP which optimizes business process excessively. What is more, Suncode has provided Eurofoam with DMS module which enables building of electronic document archive.

Thanks to the implementation of the electronic invoice acceptance process, payment authorization and requisition process Eurofoam Poland:

- Reduced operational costs by lowering the labour intensity connected with document flow in a company,
- increased the efficiency of tasks,
- eliminated meaningless tasks.

The proces of payment authorization ensures security and control over the company's funds, similarly to the requisition process, due to which employees on administrative positions will gain a supervision over the expenses on bureau maintenance. They will have the possibility to more strictly control and plan the expenses. All in all, internal tasks in Eurofoam are now even more efficient, productive, and optimized.

Right now, Eurofoam company develops Plus Workflow in other branches in Europe.