BPM CASE STUDY





BUSINESS PROCESS SUPPORT WITH PLUS WORKFLOW IN PODRAVKA

FROM MANY YEARS, ONE OF THE BIGGEST PRODUCERS FROM FOOD INDUSTRY IN MID-EASTERN EUROPE USES PLUS WORKFLOW SOLUTION. IMPLEMENTED SYSTEM SUPPORTS OPTIMIZATION OF BUSINESS PROCESS IN PODRAVKA.

PODRAVKA'S PRODUCTS ARE AVAILABLE IN ALL CONTINENTS, IN OVER 40 SOUNTRIES. THE COMPANY IS ACTIVE IN TWO BUSINESS SEGMENTS: FOOD AND MEDICINE. THE MOST RECOGNIZEABLE BRANDS OF PODRAVKA IN POLAND ARE: VEGETA, PODRAVKA, WARZYWKO.

ADOPTED **BUSINESS AND TECHNICAL**SOLUTIONS

The project of implementation of the Plus Workflow system included reflection of a business process in IT environment. Document scanning rakes place in one location in Warsaw. Additionally, the system has been integrated with external data sources used in the processes. During the system installation, the most modern solutions from business process management and IT technologies has been employed, e.g. mobile and remote access, barcode and mobile interfaces operation.

Now, Podravka has decided to extend the platform's license and update the system to 3.1. version. The project's scope includes commercial invoice registration process. A scanning station is equipped with new document scanner Fujitsu and QuickScan application. Moreover, the implementation has been conducted in accordance with the original SPRINT method which enables considerable shortening of project realization and ongoing process and electronic forms of Plus Workflw design in contrast to cascade methods.

We are glad that our long-time client Podravka trusted us one more time and we can develop the company together. The deployment of the 3.1. version of the system enables efficiency increase and business process flexibility in the company. — Marek Adamczyk, Suncode's Executive Director.

Gaining trust of its clients is considered as great success by the Podravka's company. Due to thereof, the company constantly strengthens its position on the Polish market. Podravka attempts to improve the quality of



life of its clients and employees by process optimization.

Plus Workflow system is a proven solution. The previous version of the system satisfied us, so we decided to extend the license in order to develop the Suncode's platform. Thanks to the Suncode's consultants solution we work with the intuitive and simple platform which facilitates everyday work of over 50 users — Sylwia Filipska, Podravka Poland's Financial Director

