



SUNCODE
business process management



BUSINESS PROCESS SUPPORT WITH PLUS WORKFLOW IN KING OSCAR COMPANY

KING OSCAR IS A PRODUCER WITH AN ENDURING NORWEGIAN TRADITION AND HISTORY. THE MAIN GOAL OF THE COMPANY IS TO OFFER THE BEST PRODUCTS FROM SEAS AND OCEANS AND TO INSPIRE THE COMPANY'S CLIENTS TO HEALTHY EAT. THE COMPANY'S HISTORY GOES BACK TO 1902 WHEN KING OSCAR II,

REIGNING IN NORWAY AND SWEDEN, GAVE THE COMPANY THE PERMISSION TO USE HIS NAME AND IMAGE ON RESPECTED SARDINE PRODUCTS. KING OSCAR IS A BRAND WITH GLOBAL REACH. THE COMPANY HAS ITS HEADQUARTERS IN BERGEN, NORWAY AND OTHER BRANCHES IN USA AND POLAND.

ADOPTED BUSINESS AND TECHNICAL SOLUTIONS



The project of implementation of Plus Workflow embraced, e.g. dedicated consulting and acceptance package design process. All parameters has been individualizes and adjusted to the client's needs. An authorized user runs the process by choosing the 'new process' tab and then 'package process' button from the Plus Workflow list. Then, the tasks begins and a user has to define a package production place (Poland or Norway) and select whether the task concerns a brand new package set or a modification of currently existing package set. At this stage, a user might cancel the process or, after filling of all required fileds, send it further. The next task is to fill the fields with a description of designed package. If the process is about the modification, the fields are filled automatically with a possibility to edit them. After the confirmation of the data, a user might preview the form but without the possibility to edit them. At this stage it is possible to add a comment on the package description or to add a file to the process. The task is then transferred to Marketing Department, Quality Department and Food Security Department, where the acceptance of authorized users is needed.

After the obtainment of needed permissions, the initiator of the process decides whether the project might be transferred to graphic phase. When such phase begins, there is no possibility to go back to the stage of text edition. Before the graphic phase begins, a user is obliged to check EAN code in the package project. After the confirmation of transferring the project to the graphic phase, an acceptance of given departments is needed. Only after the obtainment of given acceptances, the projects can be realized.

All the documents attached to the process are stored in electronic archive and are available for all the users participating in the process. Furthermore, users with proper authorizations have the access to all the files directly through the 'archive' tab in Plus Workflow system.

Professional cooperation with King Oscar company enabled for the optimization of business processes in the company with accordance with the client's individual needs. Therefore, Suncode's consultants deepened their experience and were a participant of another interesting and demanding project.

